# Competency Assessment Rubric

All *competency* criteria must be met to earn a B grade and pass this Course Outcome.

A predefined number of *mastery* criteria must be met to earn an A grade, indicating mastery of the Course Outcome. See the *CLA and Grade Criteria Chart* below.

|  | **MET** | **NOT YET MET** |
| --- | --- | --- |
| **Identify elements found in given scenario**  |  |  |
|  **Competency** |  |  |
| Identify two elements found in an effective healthcare work group in the assignment scenario. |  |  |
|  **Mastery** |  |  |
| Identify three elements found in an effective healthcare work group in the assignment scenario. |  |  |
| **Identify barriers to communication**  |  |  |
|  **Competency** |  |  |
| Identify two barriers to communication that may cause conflict within a group. |  |  |
|  **Mastery** |  |  |
| Identify three barriers to communication that may cause conflict within a group. |  |  |
|  **Describe Communication techniques**  |  |  |
|  **Competency** |  |  |
| Describe at least two communication techniques that can be used to avoid conflicts within the team. |  |  |
|  **Mastery** |  |  |
| Describe at least three communication techniques that can be used to avoid conflicts within the team.  |  |  |
|  **Improvement strategies**  |  |  |
|  **Competency** |  |  |
| Identified at least two strategies to improve communications and strategies to avoid recurring conflicts within the team of the organization |  |  |
|  **Mastery** |  |  |
| Identified at least three strategies to improve communications and strategies to avoid recurring conflicts within the team of the organization |  |  |
| **Total Competency Criteria:** |  |  |
| **Total Mastery Criteria:** |  |  |

## CLA and Grade Criteria Chart

| **CRITERIA** | **CLA Score** | **Grade** | **Points** |
| --- | --- | --- | --- |
| Meets all competency criteria and 50%-100% of mastery criteria | 5 | A | 1000 |
| Meets all competency criteria and 0%-49% of mastery criteria | 4 | B | 850 |
| Meets 75%-99% of competency criteria | 3 | Not Yet Competent\* | 0 |
| Meets 50%-74% of competency criteria | 2 | Not Yet Competent\* | 0 |
| Meets 1%-49% of competency criteria | 1 | Not Yet Competent\* | 0 |
| Meets 0 competency criteria | 0 | Not Yet Competent\* | 0 |
| No submission | NA | Not Yet Competent\* | 0 |

\*Not Yet Competent grades convert to an F at term end

**\*If work submitted for this competency assessment does not meet the minimum submission requirements, it will be returned for revision without being scored. If the work submitted does not meet the minimum submission requirements by the end of the term you will receive a failing score.**

## Minimum Submission Requirements

| Minimum Submission Requirements | **MET** | **NOT YET MET** |
| --- | --- | --- |
| * Assignment is submitted in proper document format.
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