Three Review questions for the case study The Road to Hell are below in bold font. You can also find them and more detailed explanation of cultural differences in the file The Road to Hell – supporting information. Your answers should be at least one page long with double space between lines.

1. While reading the case opening, "The Road to Hell... (A)," think about how the culture affects Baker's sense of who he is and how his cultural expectations could impact his interactions in an upcoming meeting with Rennalls.

2. At the start of the second part, John Baker welcomes Matt Rennalls into his office and discusses his impending career move to Canada. Then he emphasizes a need to conduct a "final chat" with Rennalls because he is "10 years older...and able to give [Rennalls] the benefit of [his] longer experience in preparation for [Rennalls'] upcoming promotion. What went wrong in the conversation between Mr. Baker and Matt Rennalls? How did Baker’s values affect his managerial decisions and communication style?

3. In the third part of the case, John Baker returns to the office to say his farewells. He learns that Matt Renalls has sent a letter of resignation, and a copy of the letter is in his "in tray." In the letter, Rennalls discusses the reasons for his resignation. As you read "The Road to Hell... (C)," think about how values and norms of each man may have impacted Rennalls decision to resign?