**Module 5**

In your Learning Journal, reflect on at least three of the questions or topics below

* If you have participated in leadership development programs, how effective did you find them in (a) teaching you techniques and (b) giving you practical strategies you could use? What could they do better?
* Watch [Stanley McChrystal's video](https://www.ted.com/talks/stanley_mcchrystal/up-next) where he discusses his thoughts on the relationship of listening and leading. How important do you believe listening is to being an effective leader?. Why?
* Of the five ways to react to conflict as described in the [Thomas Kilmann Conflict Mode Instrument](https://www.youtube.com/watch?v=PFIydyH2H8Y&t=41s), which is the one that best describes your reactions in the workplace? Give at least one example.

**Module 6**

In your Learning Journal, reflect on at least three of the questions or topics below

* Discuss boundary spanning in organizations and between organizations.
* How does national culture affect what happens when an organizational culture is transported to another country?
* Have you worked in an organization that has experienced downsizing? If so, how did the downsizing affect organizational structures and employees? Share a few examples.

**Module 7**

In your Learning Journal, reflect on at least three of the questions or topics below

* Thinking about [If the World Were 100 People](https://ed.ted.com/featured/5rhHgDwh#watch) what surprised you the most?
* After watching "[TV 2 | All That We Share](https://www.youtube.com/watch?v=jD8tjhVO1Tc)", what were your immediate reactions?
* Write and answer your own question about a topic discussed in this module.