



6-1 Case Study: Starbucks

Instructions

Read the three articles noted below about an actual union-organizing effort involving Starbucks in New York City:

- [Judge Says Starbucks Violated Workers' Rights at NYC Stores](#)
- [NLRB Orders Starbucks to Reinstate Two Workers, But Not a Third](#)
- [Court Sides With Starbucks In Dispute Over Labor Union Pins](#)

After reading all the articles and considering additional research, address the following questions (feel free to use supplemental authoritative resources in your response):

- Do you think the administrative law judge and the National Labor Relations Board (NLRB) went too far in overruling Starbucks? Why or why not?
- How much leeway should an employer have in setting standards for conduct, customer interaction, and attire in the workplace?
- Does the NLRB decision unfairly limit Starbucks in the management of the stores? Why or why not?
- What is your view of the court's decision?

For additional details, please refer to the Short Paper and Case Study Rubric document.

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Assessment



OL 318 Short
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