**Reading -***Healthcare Operations Management: A Systems Perspective,* Chapter 1

* [Uncovering Middle Managers' Role in Healthcare Innovation Implementation](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=her&AN=77672126&site=eds-live)
* [Government Site](https://www.bls.gov/ooh/management/medical-and-health-services-managers.htm#tab-1)
* [Medical Administration](http://link.galegroup.com/apps/doc/CX3662600704/GVRL?u=mnarasmuss&sid=)
* [Healthcare Administrator](http://link.galegroup.com/apps/doc/CX3189500107/GVRL?u=mnarasmuss&sid=)
* [Medical and Health Services Managers](http://link.galegroup.com/apps/doc/CX3723700360/GVRL?u=mnarasmuss&sid=)

**Healthcare Revenue Cycle Management**

* [What's Coming This Year? Patient experience, data sharing paramount](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=keh&AN=131138745&site=eds-live)
* [Data Analytics and the Revenue Cycle](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=f5h&AN=132108862&site=eds-live)
* [Robotic Disruption and the New Healthcare Revenue Cycle](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=f5h&AN=125015568&site=eds-live)
* [Payment Security and Compliance: A Primer for Healthcare Revenue Cycle Decision-makers](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=f5h&AN=125015564&site=eds-live)
* [10 Key Revenue Cycle Technology Considerations for the Future](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=hxh&AN=90137834&site=eds-live)

**Fee for Service**

* [Fee-for-Service (FFS) Payment](https://go.openathens.net/redirector/rasmussen.edu?url=https%3A%2F%2Fsearch.credoreference.com%2Fcontent%2Fentry%2Fsageeohcm%2Ffee_for_service_ffs_payment%2F0%3FinstitutionId%3D4286)
* [Private Fee for Service Plans](https://www.cms.gov/Medicare/Health-Plans/PrivateFeeforServicePlans/index.html)
* [Private Fee-for-Service (PFFS) Plans](https://www.medicare.gov/sign-up-change-plans/types-of-medicare-health-plans/private-fee-for-service-pffs-plans)

**Capitation**

* [What is Managed Care?](https://go.openathens.net/redirector/rasmussen.edu?url=https%3A%2F%2Fsearch.credoreference.com%2Fcontent%2Fentry%2Fcupage%2Fwhat_is_managed_care%2F0%3FinstitutionId%3D4286)
* [Managed Care](https://go.openathens.net/redirector/rasmussen.edu?url=https%3A%2F%2Fsearch.credoreference.com%2Fcontent%2Fentry%2Fsageha%2Fmanaged_care%2F0%3FinstitutionId%3D4286)
* [Capitation definition](https://go.openathens.net/redirector/rasmussen.edu?url=https%3A%2F%2Fsearch.credoreference.com%2Fcontent%2Fentry%2Fmwcollegiate%2Fcapitated%2F0%3FinstitutionId%3D4286)
* [How to Pay for Health Care/The Case for Capitation: Interaction](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=bth&AN=118980721&site=eds-live)
* [Capitation or fee-for-service: which pays better?](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=mnh&AN=16334104&site=eds-live)

**Package or Bundling Pricing**

* [Getting Proactive About Bundles](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=f5h&AN=132108868&site=eds-live)
* [Bundled Payments: Value-Based Care Implications for Providers, Payers, and Patients](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=rzh&AN=120577284&site=eds-live)
* [Bundled Payments for Care Improvement Advanced: 5 Critical Issues](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=f5h&AN=129913358&site=eds-live)

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* [Data Analytics and the Revenue Cycle](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=f5h&AN=132108862&site=eds-live)
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* [10 Key Revenue Cycle Technology Considerations for the Future](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=hxh&AN=90137834&site=eds-live)

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* [Private Fee for Service Plans](https://www.cms.gov/Medicare/Health-Plans/PrivateFeeforServicePlans/index.html)
* [Private Fee-for-Service (PFFS) Plans](https://www.medicare.gov/sign-up-change-plans/types-of-medicare-health-plans/private-fee-for-service-pffs-plans)

**Capitation**

* [What is Managed Care?](https://go.openathens.net/redirector/rasmussen.edu?url=https%3A%2F%2Fsearch.credoreference.com%2Fcontent%2Fentry%2Fcupage%2Fwhat_is_managed_care%2F0%3FinstitutionId%3D4286)
* [Managed Care](https://go.openathens.net/redirector/rasmussen.edu?url=https%3A%2F%2Fsearch.credoreference.com%2Fcontent%2Fentry%2Fsageha%2Fmanaged_care%2F0%3FinstitutionId%3D4286)
* [Capitation definition](https://go.openathens.net/redirector/rasmussen.edu?url=https%3A%2F%2Fsearch.credoreference.com%2Fcontent%2Fentry%2Fmwcollegiate%2Fcapitated%2F0%3FinstitutionId%3D4286)
* [How to Pay for Health Care/The Case for Capitation: Interaction](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=bth&AN=118980721&site=eds-live)
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* [Bundled Payments: Value-Based Care Implications for Providers, Payers, and Patients](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=rzh&AN=120577284&site=eds-live)
* [Bundled Payments for Care Improvement Advanced: 5 Critical Issues](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=f5h&AN=129913358&site=eds-live)

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**Reading -***Healthcare Operations Management: A Systems Perspective,* Chapters 11, 12, 13 and 15

* [Challenges and Opportunities of Health Care Supply Chain Management in the United States](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=mnh&AN=23697853&site=ehost-live&scope=site)
* [Supply Chain: Optimization through Collaboration](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=mnh&AN=25181907&site=ehost-live&scope=site)

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**Reading -***Healthcare Operations Management: A Systems Perspective,* Chapters 2 and 4

* [Provider Credentialing Standards](https://mn.gov/dhs/partners-and-providers/training-conferences/childrens-mental-health/provider-credentialing-standards.jsp)

**Quality and Patient Safety**

* [Patient Safety and Management : Perspectives, Principles and Emerging Issues](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=nlebk&AN=1477850&site=eds-live)

**Readings** -

* [Responsibility Handling FMLA Intermittent-Leave Requests](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=a9h&AN=110929766&site=eds-live)
* [Unravelling the Mysteries of the Family and Medical Leave Act](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=a9h&AN=102087105&site=eds-live)
* [Minimum Wage Overview: Provisions of the Fair Labor Standards Act](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=ulh&AN=87086125&site=eds-live)
* [FLSA Compliance Checklist](https://go.openathens.net/redirector/rasmussen.edu?url=https%3A%2F%2Fsearch.alexanderstreet.com%2Fview%2Fwork%2Fbibliographic_entity%7Cbibliographic_details%7C2745054)
* [The EEOC at 50](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=keh&AN=112257420&site=eds-live)
* [ERISA's Rich History: A Conversation with Phyllis Borzi](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=bth&AN=98353945&site=eds-live)

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**Reading -***Healthcare Operations Management: A Systems Perspective,* Chapter 3

* [Employment Taxes: Where are We Going](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=keh&AN=9184931&site=eds-live)
* [Health and Taxes: What Obamacare Now Means for Employers](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=keh&AN=79704055&site=eds-live)
* [Healthcare Costs, Taxes Worry U.S. Small Businesses Most](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=pwh&AN=85369702&site=eds-live)
* [Globalization of Healthcare](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=mnh&AN=18220175&site=eds-live)
* [Medical Tourism as the Result of Rising American Healthcare Costs in the](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=bth&AN=117128037&site=eds-live)
* [Is Globalization the Next Step for Healthcare?](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=f5h&AN=102165953&site=eds-live)
* [Increasing Sharp Safety Device Use in Healthcare: A Semi-Structured Interview Study](https://search.proquest.com/?accountid=)
* [Improving the Effectiveness and Efficiency of Healthcare Delivery System](https://search.ebscohost.com/login.aspx?scope=site&authtype=ip,shib&custid=s9076023&direct=true&db=keh&AN=100887063&site=eds-live)
* [Healthcare's Environment](https://search.proquest.com/?accountid=)