



## Issues

Kyle Racki emailed [Support & New Users](#)

Hi [@proposify](#),

I saw your tweets this morning and thought I'd reach out to you.

1. **"No fee table snippets, just broken fee table drafts that don't auto-save previous version. I've got 10 drafts, all the same. cute"** I'm not quite understanding this - are you saying:
  1. You want to use snippets in fee tables? This is a good idea, we could add this quite easily.
  2. You're rolling back to previous drafts, making changes and they aren't saving? Can you let me know which proposal and section and we can take a look to try and fix.
2. **"Serious text formatting bugs, c/p doesn't always function, tables totals don't always update. It's very frustrating for the cost"**
  1. Copy and paste is an ongoing battle because of all the types of documents and formatting people try to paste from. Extra markup that gets copied in is usually what causes a lot of the formatting bugs, so it's best to copy to plain text first. If you send on your source doc we can try to fix for a future release.
  2. If you let me know the proposal and section I can take a look at the table to see why it's not updating.
  3. What browser are you using?
3. **"Extremely perturbed by the inability to continue a fee table to the another page without hassle. Seriously, 6 item budgets?"** This is something we're working on within the next couple of releases. For now you have to create a new page and budget table manually.

Sorry for the bugs you're experiencing. We pride ourselves on good support, so if you experience problems you'll generally get a faster response by emailing [support@proposify.biz](mailto:support@proposify.biz) than slamming us on Twitter.

I applied a credit to your account so next month is free if you decide to keep using Proposify. In the meantime we'll work with you to get your issues resolved if you can get back to us with some answers.

PS - Saw that you're from Calgary, that's my old home town.

Cheers