

Week 5 Assignment Scenario Information Systems and Decision Making

Executive D's Request

Welcome to the organization! We run a lot of reports here on a lot of different things, but after some consideration, I noticed our reporting is antiquated. As such, we are not getting the right information at the right time to make the appropriate decisions and are, therefore, not maintaining the competitive advantage. I'd like to get your recommendations about the use of decision support systems (DSS). Before our next meeting, could you provide me with the following?

- Explain how the use of DSS can influence an organization's success, and identify risks associated with their use.
- Provide a list of at least three DSS options and the advantages and disadvantages of each.

I know in the follow-up meeting you will provide your recommendation for the most effective DSS and your rationale, but in the interim, it would help me if you provide this information before our follow-up meeting.